



ATTENTION: PLEASE READ

**Date:** March 4, 2026

**Bulletin #:** Bul-Gen-0326-080

**Subject:** **Freight Policy Reminder**

**To:** **All Neapco Drivelines Aftermarket Group Customers**

Neapco Drivelines Aftermarket Group remains committed to upholding a consistent freight policy that provides meaningful value to our customers. In our latest Terms & Conditions document sent out earlier in the week, there have been questions regarding freight policy changes. We are pleased to confirm that our freight policy will remain unchanged from last year. Our ongoing priority is to ensure prompt delivery of your orders with the highest possible fill rate.

As a reminder, your freight policy details are available on **NeapcoParts.com** under **Account Settings** within the **Account Details** section. Please log in at your convenience to review this information.

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## Account Details

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If you require assistance accessing NeapcoParts.com, please contact **Jen Hecht** at [jhecht@neapco.com](mailto:jhecht@neapco.com).

Thank you for your continued support of genuine Neapco products. We sincerely appreciate your business.

If you have any additional questions, please reach out to your Neapco Sales Representative or contact Customer Service at **800-821-2374**.

Tim Goode  
Vice President Sales and Marketing  
Neapco Drivelines Aftermarket Group

Important Bulletin from Neapco Drivelines Aftermarket Group